

946 Building positive relationships with parents (and dealing with demanding parents)

Date: Thursday 7 November 2019

Venue: Maple House, 150 Corporation Street, Birmingham, B4 6TB

Cost: Online £229 (non IAPS members – £329)

This is a leadership course. Whilst looking at strategies and techniques for building relationships and dealing with demanding parents which you can use yourself, we will also be looking at how school leaders can develop capacity for their staff to do these things well. We will cover leadership issues, including developing consistency, upskilling staff through training, ensuring staff take appropriate responsibility and, crucially, dealing with staff members who need to improve in these areas. This course will use real life videos and case studies to learn from actual situations, as well as looking at up to date research into parental engagement.

Audience: Heads and senior leaders

Objectives: To discover new ways of engaging parents; to lead your staff in developing skills to build relationships with parents; to develop strategies for dealing with demanding parents; to share techniques for dealing with staff who show reluctance to improve their skills in engaging parents.

Course Director and Speaker: Richard Hester (former IAPS Headmaster, now director of *School Leaders Training Limited*)

Programme

Thursday 7 November 2019

- 1000** Registration and coffee
- 1030** Welcome and Introduction
- 1035** Beyond one-way communication: what positive parental engagement looks like in different schools
- 1130** Strategies for building relationships, developing capacity in staff, ensuring consistency and that responsibility is taken (and how to deal with staff who do not engage parents well)
- 1215** Lunch
- 1315** Dealing with demanding parents: what leaders need to know to support staff, including practical strategies and tips, and what training they can give to their staff
- 1430** Videos of real-life situations will be analysed and various case studies explored
- 1530** Overview
- 1600** Depart

CANCELLATION If a delegate cancels his or her application up to and including 4 weeks prior to the date, a refund of 75% of the fee will be given. 50% of the fee will be refunded up to and including 2 weeks prior to the date. Thereafter, IAPS regrets that no refund can be made. **INSURANCE** IAPS regrets that it cannot accept liability for loss or damage however caused to the personal property of any person attending this or any other event organised under the auspices of the Association.

Book online at iaps.uk

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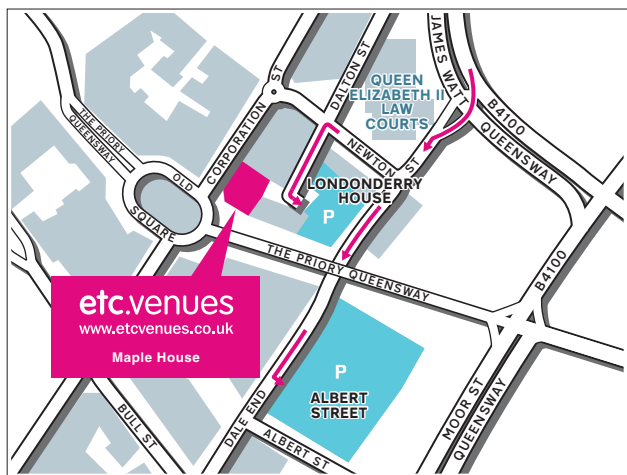
IAPS Registered in England number 187052 VAT Registration number 240050327

How to find etc.venues Maple House



Our Maple House venue is located in the great Birmingham City Centre location of Corporation Street overlooking Old Square. Just minutes from New Street, Snow Hill and Moor Street stations we are also conveniently located for a number of major bus routes. Parking is also available at a number of NCP car parks locally.

Priory. At the top of the hill go over the crossing toward Tesco Express, follow the footpath round into Corporation Street and Maple House is directly on your right adjacent to Tesco Express.



From Birmingham New Street Station
Upon leaving the train, head for the Concourse via the escalator following the signs for 'Way Out – Main Exit'. Once on the Concourse proceed through the automated ticket barrier. Exit out of the station following 'New Street' signs onto Stephenson Street and immediately turn right. Carry along Stephenson Street until you reach Stephenson Place; from here head North onto Corporation Street and continue for 400 metres where you will meet the Old Square Roundabout. At the roundabout you will see Maple House directly in front of you.

From Snow Hill Station
Exit the station and cross on to Colmore Row. Continue heading through the walkway under the tall glass building directly opposite the station. Carry on through the shops for around 300m and then bear left in to The Minories Shopping Centre. Upon exiting The Minories walk across the pedestrian crossing, past the Tony Hancock statue in Old Square, across the next crossing and directly across the road to your right is Maple House, adjacent to Tesco Express.

From Moor Street Station
Exit the station and turn right along Moor Street Parkway. Continue for around 300m and then turn left up the hill on to The

By Road - From The M1 / M6
Exit at Junction 19. Take the M6 toward Coventry (North) / Birmingham. At junction 3a exit toward Birmingham / M42 / M5, merge onto the M6 motorway. Exit the M6 at junction 6, exit toward A38 (M) / Birmingham (Cen). Merge onto A5127 / Aston Expressway. Take the exit toward Lancaster Circus Queensway, City Centre. At Lancaster Circus Queensway, take the 1st exit on to James Watt Queensway. Take the first right at Newton Street, turn left in to Dalton Street. Maple House located on Corporation Street adjacent to Tesco Express.

From The M5 / M6 Southbound
Exit at Junction 1 of the M5. Exit the M6 at Junction 6, exit towards the A38 and following instructions as above.

Parking Birmingham High Street NCP (Also known and signposted as Albert Street NCP).

Postcode B4 7LN
(Maple House has reduced parking rates agreed at High Street/Albert Street NCP).

Birmingham Londonderry House NCP on Dalton Street.

Postcode B4 7LX
(Maple House has reduced parking rates agreed at Londonderry House NCP).

Contact venue for daily tariffs and discounted rates Parking subject to availability.



Maple House, 150 Corporation Street, Birmingham B4 6TB

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